

It's frustrating missing things on the phone or not clearly hearing what people say.

Whether it's making a doctor's appointment, using the phone at work, or catching up with your friends and family, CapTel makes it easy to use the phone to communicate without missing any of the conversation.

Here's just a few reasons you should consider CapTel:

- ✓ The captions help "fill in the gaps"
- ✓ Understand callers who have accents or who are quietly spoken
- ✓ Even when the caller's environment is noisy, you can read the captions
- ✓ Caller ID allows you to see who is calling
- ✓ You can save the captions from the call
- ✓ The caller won't even have to know you're using CapTel

With the help of CapTel, you won't feel anxious when you get a phone call ever again.

Contact us today for your **FREE INFO PACK**

**CapTel<sup>®</sup>NZ**

Info packs can be posted or emailed

Request one online at this address:  
[www.captel.co.nz](http://www.captel.co.nz)

or contact our helpdesk:  
Email [helpdesk@captel.co.nz](mailto:helpdesk@captel.co.nz)  
Phone 0800 CAPTEL (0800 227 835)

CapTel NZ is supported and funded by the New Zealand Government through the Ministry of Business, Innovation and Employment (MBIE).

CapTel NZ is part of a larger range of services for the hearing impaired provided by the Crown for people with communication disabilities.

MBIE funds CapTel NZ to provide equal work and lifestyle opportunities for those with hearing impairments.



**MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT**  
HĪKINA WHAKATUTUKI

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Make sure you don't miss any of the conversation with CapTel NZ captioned phone calls.



CapTel NZ captions support you to read on screen what you missed hearing on the phone.

**CapTel<sup>®</sup>NZ**  
[www.captel.co.nz](http://www.captel.co.nz)

# How do you like to communicate?



## Using a landline phone

A CapTel phone is a captioned telephone that connects to the internet and displays captions of your conversation while you're speaking. Just like an ordinary phone, you listen to what the other person says and respond, but with one major difference – what they say is also displayed on a screen for you to read.



"When I used a normal phone it was hard when people talked too fast and I couldn't hear. I would pass the phone to my parents to help. CapTel has helped me to have confidence using the phone, and has changed my life."

SALLY, TE KUITI, NZ

### CAPTEL PHONE features include

- ✓ One-off setup cost to loan phone for as long as you need it. Captioning service is free
- ✓ Large, easy-to-read captions screen
- ✓ Built-in answering machine with captions
- ✓ Support with in-home set up available
- ✓ Caller-ID – shows you who is calling
- ✓ Ability to save captions from calls
- ✓ Uses existing landline and broadband internet connection, no additional ongoing monthly costs

To apply for a CapTel phone, visit [www.captel.co.nz](http://www.captel.co.nz) or call 0800 CAPTEL (0800 227 835)



## Using my computer or smartphone

WebCapTel enables you to use your normal landline or mobile phone and read the captions on your computer. No special equipment required. This option is ideal for the workplace, or people on the go, as it connects directly to your laptop or computer. You can use this from home too.



"I rely on my mobile phone for work and found making calls in noisy places very difficult. Now I use WebCapTel and what a huge difference it's made! I love it so much I use it all the time."

ANGUS, AUCKLAND, NZ

### WEBCAPTEL features include

- ✓ Online registration is free. Captioning service is free.
- ✓ Read captions on your computer screen
- ✓ Ideal for work or on the go
- ✓ No special equipment required – only a phone and a computer with an internet connection
- ✓ Easy to set up and use
- ✓ Ability to save captions from calls
- ✓ Mac and Windows compatible

To register a user name and password for WebCapTel, visit [webcaptel.captel.co.nz](http://webcaptel.captel.co.nz)

CapTel is a service you can rely on as your connection to the world...

stay connected, request your Free CapTel NZ Info Pack today  
[www.captel.co.nz/infopack](http://www.captel.co.nz/infopack) 0800 227 835